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FIND WHAT YOU'RE LOOKING FOR

#### **QUICK VIEW**

# Your guide at a glance.

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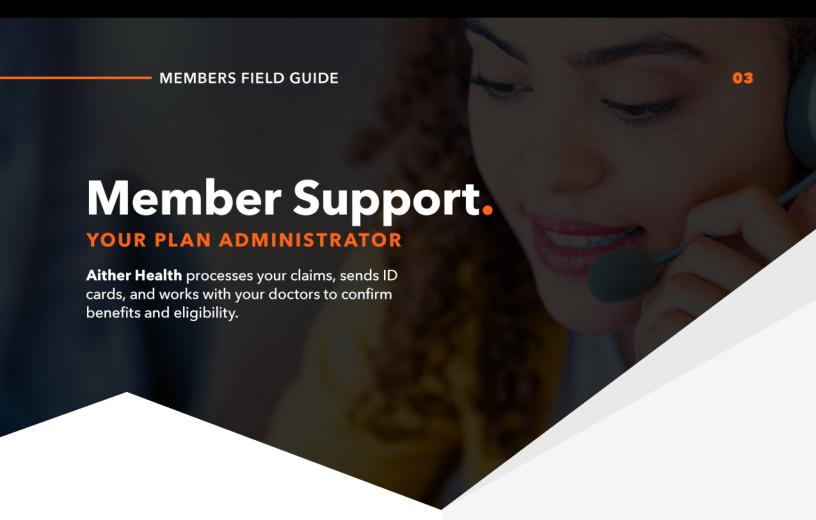
**Diabetes** 

How it Works



**1.833.370.XCEL** (9235) **ExcelHealthPlans.com** 





#### TAKE CONTROL

# Access your benefits.

- Find Plan Information
- 2. Download ID Cards
- Search Claim Details
- Get Pre-certifications
- 5. Find A Provider
- Check Plan Coverage and Eligibility



**Aither Health** will be your ultimate resource for all things related to coverage and eligibility, pre-certification, and claims.

1.833.370.XCEL (9235) aitherhealth.com/members



### Your \$0 Options.

#### ACCESS THROUGH YOUR CARE NAV TEAM

Certain services from providers shown below may be eligible for **Disappearing Deductible**, your \$0 cost-to-you option.

- ✓ Outpatient Surgery
- Prescriptions
- ✓ Medical Imaging
- Lab Testing
- ✓ Cancer Treatment
- Dialysis & Kidney
- Telehealth Visits
- Medical Equipment



Questions about your **\$0 Options**? Contact your virtual health provider, Rezilient, to get assistance with care eligibility, appointments, and prior authorizations to make your experience seamless.

1.314.900.1615 rezilienthealth.com



### Your \$0 Options

GET THE MOST FROM YOUR PROVIDER

#### Virtual Care.



Enjoy the peace of mind and flexibility of 24/7 access to your virtual direct primary care team at Rezilient.

#### FIRST TIME?

#### Create Your Account.

- 1. Visit app.rezilienthealth.com/activate to get started.
- Enter the member code Excell and click the FIND button.
- Follow the rest of the process to create your account.

#### **RETRUNING?**

#### Access Your Account.

- 1. Visit rezilienthealth.com and click Login.
- 2. Use your existing login to access benefits if you have yet to do so.
- Get same-day and next-day appointments at no cost to you.
- 4. Additional path to access free care and concierge service.



### Your \$0 Options.

GET THE MOST FROM YOUR VENDORS

#### Lab Work.



- Members have access to free labs through QuestSelect.
- 2. Find a Quest location at QuestSelect.com and make an appointment.
- 5. Show your QuestSelect™ card at your appointment and ask your doctor to send your lab work to Quest.

#### **Notes:**

If your doctor's office doesn't use Quest, ask them to call the QuestSelect™ Lab Line to pick up your test sample. After your appointment, if you learn that your lab test did **not** go to Quest for processing, call the QuestSelect™ Lab Line for help. They'll contact your doctor about getting future tests sent to Quest.

#### Diabetes.



- Get diabetes testing supplies, coaching and education all at no cost to you.
- 2. Visit Diathrive.com to download the app or manage your plan directly.
- Login or register if you have yet to do so.



### **Network Information**

#### **GET THE MOST FROM YOUR PLAN**

As comprehensive as your **Excel Health Plans** is, it's also important to us that it's easy to use. Below is a closer look of how to take advantage of your network access benefits outside of the \$0 options.

#### A CLOSER LOOK

#### How it works.

- With Excel Health Plans, members have access to traditional in network providers that do not fall under the \$0 options.
- 2. Make sure your provider contacts Aither Health (not your PPO Network) to check your coverage/eligibility.

**1.833.370.XCEL** (9234)

To allow for minimal disruption, members have access to a full nationwide network when choosing to not go down the preferred pathway of \$0 options.

## Cost & Eligibility.

Deductibles, co-insurance, and copays apply to in-network facilities.

