

# WHERE TO GO...

Emergency Room,  
Urgent Care, or  
Telemedicine?



## Your guide for Medical Concerns

In emergency situations, go straight to the emergency department. If you are experiencing non-emergent matters you should go to an Urgent Care facility or use your Telemedicine benefit and you will have less financial responsibility by paying a lower copay and/or deductible, depending on the plan you are enrolled in.



### Urgent Care

Severe Cold,  
Sprained Ankle,  
Viral Infection,  
Cuts and Scrapes,  
Ear Infections,  
Rashes.



### Emergency Room

Chest Pains,  
Heart Attack,  
Stroke,  
Broken Bones,  
Head Injuries,  
3rd Degree Burns.



### Telemedicine

Allergies and Asthma,  
Cold and Flu,  
Urinary Tract  
Infections, Prescribe  
Medications  
and much more!

#### Remember

During emergency visits do not sign any document presented to you in the hospital, just show your ID card.

Questions? Contact AIMM  
**877-217-7695**