



## GET STARTED - EMPLOYEE

### What to know about your Agency Health plans

- ✓ Enhanced benefits plan – Excel Health Plans have enhanced benefits with high quality high value options – in addition to your network
- ✓ Your disappearing deductible – You may have the ability get any of the care listed below at \$0 to you
- ✓ Items eligible for disappearing deductible – this means for surgical, labs, imaging, specialty medication, and injectable medications
- ✓ Your plan may reach out to you – to let you know that a disappearing deductible option is available
- ✓ Aither Health Group Team does outreach – the concierge is called the Aither team so please respond if they reach out.
- ✓ Call Aither Health Group for Questions benefits plan call 1-833-370-9235 Aither will assist you to make appointments, and seek prior authorizations for care that requires it!



## TIPS TO GET THE MOST OUT OF YOUR PLAN...

- i Check our list of in-network healthcare providers and pharmacies to make sure your preferred provider is covered by the Excel Health Plan
- i Call the number on your ID card when you have questions about your benefits and/ or your existing health care providers as well as assistance with selecting a provider and scheduling appointments
- i The CareNav team is available to assist you with existing care needs. Their number is on your ID card so feel free to call them when you have plan questions or need to find a specific provider
- i Provide your new ID card to all of your existing health care providers and pharmacies
- i The providers considered primary care for your health plan without prior authorization required – Primary Care, OBGYN, Pediatrics, Mental Health, Dermatology, Ear Nose and Throat