



1 Cameron Hill Circle
Chattanooga, TN 37402
bcbst.com

08/29/2023

BenefitHelp Inc.
9437 Johnson Rd Ext
Germantown, TN 38139

Welcome to BlueCross! We're excited to have you as a new member. We'll be sending your new Member ID card soon. **In the meantime, if you need care, show your provider the other side of this letter so they can see you have coverage.**

As soon as you get your card, please call any provider you've seen and give them your Member ID number.

Buying Prescriptions

If your pharmacy charges you full price for a drug while you're waiting for your card, just save an itemized copy of your receipt. Make sure it shows the name of the drug, quantity/day supply, the NDC number on your prescription and the amount you paid. Once you get your Member ID card, write your Member ID number on the receipt. Then send the receipt and a copy of this letter to us at:

BlueCross BlueShield of Tennessee Claims Service Center
One Cameron Hill Circle, Suite #0002
Chattanooga, TN 37402-0002

We'll send you a refund based on your plan's benefits once we process the claim.

If you have any questions about your new plan or this letter, please call your employer's benefits coordinator.

Best of Health,

Your Member Care Team

MEMBER DETAILS

Coverage Effective Date
09/01/2023

Group Name
BenefitHelp Inc.

Medical Group No.
170127

Pharmacy Group No.
RX66AG

To Pharmacists and Health Care Providers:

We're still entering this new member's information in our system, as well as the system of CVS, our pharmacy benefit manager. Therefore, they may not appear to have coverage yet.

Please accept this letter as proof of their coverage, which starts on the date referenced on the other side of this letter.

Their new coverage requires Prior Authorization for non-emergency care before admission to the hospital. Emergency admissions must be reported within 24 hours or within one working day. Please don't submit a claim to BlueCross until after you've received the member's ID number.

For Prior Authorization, please call: 1-800-924-7141 (Within the state of Tennessee)

1-800-810-2583 (Outside Tennessee)

Best of Health,

BlueCross BlueShield of Tennessee

CVS is an independent company that manages prescription benefits on behalf of BlueCross BlueShield of Tennessee and does not provide BlueCross BlueShield of Tennessee products or services.

