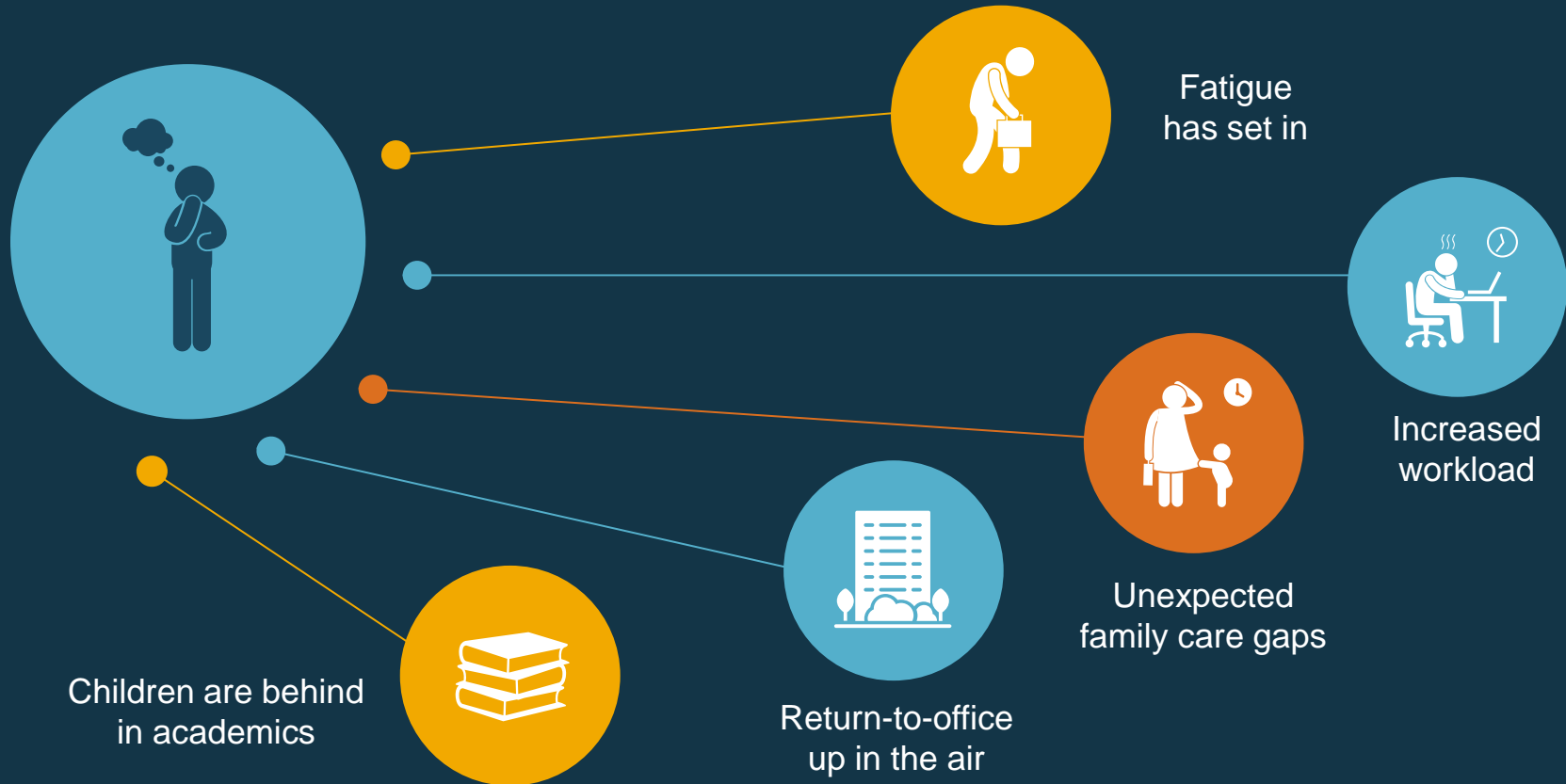


HelloFresh Family Resources

Family benefits brought to you by Bright Horizons



What Are Your Challenges?



Flexible Family Care & Learning Supports

Finding quality child care options



Covering caregiving gaps



Caring for aging parents



Providing academic supports



Sourcing a pet sitter and housekeeper

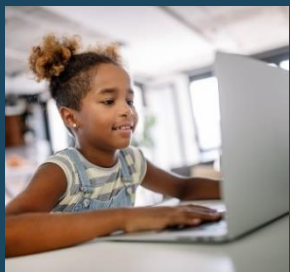


To meet your family's changing & diverse needs



Camp solutions when school is out

Who We Are



Over 30 years supporting the way
people work, live, and learn

Trusted partner to over
1,100 organizations

Over 32,000 employees
across the globe

Dedicated to the highest quality
services in everything we do

20x one of Fortune's
Best Companies to Work For

Find the Support You Need



- **Care Programs for Your Family**
- **Education Support for Your Family**
- **Enrichments for Your Family**

Back-Up Care You Can Trust



An Ever-Changing Year Calls for Reliable Benefits

Your back-up care program is here to support you, even if everything else keeps changing. Use your program when:

- School is on break or your caregiver cancels
- You need to provide support to an elder relative
- You need uninterrupted work time
- Academic support is needed



Back-Up Care Through Top Providers



Centers

- Exclusive access to Bright Horizons centers
- Nationwide network of 4,000+ vetted partners, many with school-age programs



In-Home Caregivers

- On-staff in-home caregivers to support **child** and **adult** care needs
- Thousands of caregivers vetted, trained, indemnified and employed by their agencies



School-Age Camps

- Bright Horizons-owned and exclusive camp partners
- Programs created for working families, back-up care clients

For more information on Bright Horizons' health and safety protocols, visit brighthorizons.com/health-safety

Virtual Options Through Back-Up Care



Tutoring

- Exchange a back-up care use, and receive a 4-hour block of online tutoring and homework help (valid for 90 days), from experts with flexible scheduling options
- Families are matched with a tutor that meets their identified needs
- Reserve under Virtual Tutoring through Back-Up Care



Virtual Camps

- For children ages 3-12; available 9am-6pm ET weekdays (excluding holidays)
- Variety of activities including arts & crafts, coding, competitions, fitness, game design, and more
- Live concierge for questions, help navigate options, and troubleshoot technology
- Reserve under Special Programs/Virtual Options

The Pet Care Experience

Employee opens
Back-Up Care

Employee selects
Pet Care

Employee chooses
needed service

Employee receives Rover
credit & reserves care

Your Back-Up Care Benefits



Visit: <https://clients.brighthouse.com/hellofresh>

Your Benefit Details

Back-Up Care:

- ✓ 10 days per employee per calendar year

Your Copay Per Use:

- ✓ Centers: \$0/child or \$0/family
- ✓ In-Home: \$0/hour (up to 3 care recipients, 4-hour min)
- ✓ Virtual Tutoring: \$0/session for 4 hours of virtual tutoring, use within 90 days
- ✓ Virtual Camps: No Copay
- ✓ Pet Care: No Copay

Reserve back-up care:

- ✓ Up to 60 days in advance

Cancellations:

- ✓ Must be received two (2) business days prior to a reservation to avoid using days

Register in Advance of a Need

Visit: backup.brighthouse.com

Step 1: Register for MyBright Horizons

- Access you Employer Benefit Website
- Click **Join Today**

Step 2: Select “Back-Up Care” Tile

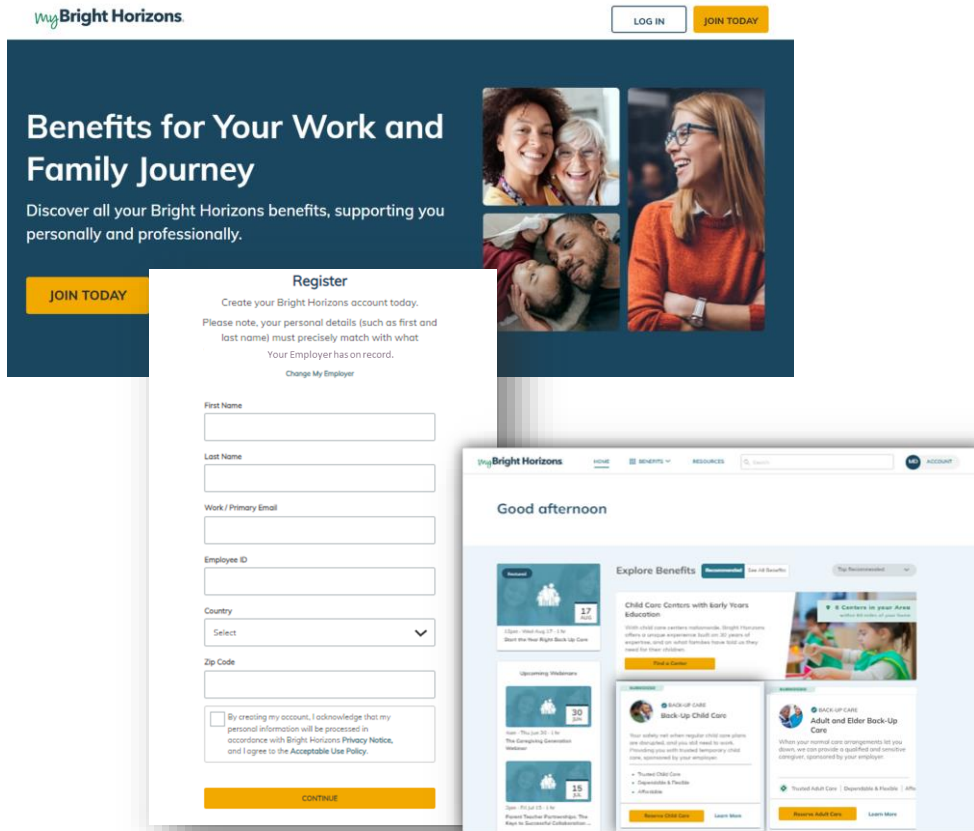
- Located in benefits drop down or on MyBrightHorizons page

Step 3: Complete Back-Up Care Profile & Reserve Care

- Select “Reserve Back-Up Care” or call 877-BH-CARES
- Provide contact information, care recipients, authorized contacts, and care locations.
- Mobile App also available, search for "Back-Up Care”

If prompted, enter your login credentials

- [hellofresh](#)
- [hfcare](#)



The image shows a composite of three screenshots from the MyBright Horizons website. The top screenshot is a dark blue banner with the text "Benefits for Your Work and Family Journey" and "Discover all your Bright Horizons benefits, supporting you personally and professionally." It includes a "JOIN TODAY" button and a "LOG IN" button. The middle screenshot is a white registration form titled "Register" with the subtext "Create your Bright Horizons account today." It contains fields for First Name, Last Name, Work / Primary Email, Employee ID, Country, and Zip Code. A checkbox at the bottom indicates agreement to the privacy policy and acceptable use policy. The bottom screenshot shows the user's dashboard after registration, with a "Good afternoon" greeting and a "Explore Benefits" section. The dashboard includes tiles for "Child Care Centers with Early Years Education", "Upcoming Milestones", and "Back-Up Care" options for Child Care, Adult and Elder Back-Up Care, and Adult Care.

Create a Back-Up Care Profile



- Enter employee information
- Care recipient information
- Designate at least one authorized contact
- Add primary care locations

Once you have completed your Care Profile, you can make your first reservation for care.

Logout | Other Services ▾

Home Reservations Providers Benefit Care Profile Resources Notifications My Account | Help

MESSAGE CENTER

Create your Care Profile now and have peace of mind in an emergency

EMPLOYEE PROFILE VIEW BENEFITS

Ahmet Garro

Bright Horizons Back-Up Care™ 15.00 Days*

Remaining Utilization*

CARE RECIPIENTS (0) ADD ➔

AUTHORIZED CONTACTS (0) ADD ➔

MY LOCATIONS (0) ADD ➔

FIND CARE NEAR YOU

Select a location OR specify a Zip Code

Location
Select a Location ▾

OR

Zip Code
30303

Search ADVANCED SEARCH

ADULT & ELDER CARE

When Mom or Dad's caregiver cancels or your spouse needs help around the house post-surgery, we can help. Reserve back-up care for your parents, adult children, spouse or partner, or in-laws whenever they need an extra hand – in your home or your loved one's.

Family Care. Solved.



Center-Based Child Care



Bright Horizons.
Early Education & Preschool



- Preferred enrollment + waived registration fees at Bright Horizons locations
- Tuition discounts on approx. 2500 partner centers for full-time care
- Easy to use center locator tool to find locations near you

In-Home Care



- Nanny placement through Jovie (formerly College Nannies)
- Discounted placement fees of 30% or \$300 whichever is greater
- Self-source your own care through Sittercity
- Free premium membership; unlimited basic background checks
- View caregiver profiles and/or post jobs

Before/After School Care



- Through Right at School
- 20% discount
- Onsite at elementary schools across the U.S

Academic Supports. Solved.



Help your student get on track, ahead, or stay up to speed this summer with discounted academic supports.

- Private (1-on-1 tutoring)
 - Small Group
 - Test Prep (ACT, SAT, PSAT, and AP exam instructions and practice tests)
 - Homework Help
-
- Support for students 5-18
 - Personalized action plans to meet academic goals
 - **Discounts** – 15-20% off retail prices



Learning Enrichments. Solved.



Discounted Summer Camps

- For children ages 4-12
- ~30 camp locations
- \$10 off/day or \$300 off/summer



Coding

- Coding programs
- ~450 locations in the US, UK, and Canada plus virtual
- 15-20% off virtual and participating locations



Pre-K Learning App

- Award winning, interactive journey
- 500+ video lessons
- 3000+ learning activities
- 64% off annual membership





Online Elder Resource Tool

Years Ahead™ Connecting families and care.

- Online elder resource tool; agency/facility based care search tool
- Online Care Assessment
- Calculators, resources, and tools

Care Companion Search Tool

 Sittercity
A Bright Horizons company

- Online caregiver search tool; individual caregivers
- Premium membership at no cost
- Basic background checks at no cost
- Discounted enhanced and motor vehicle checks

2023: Family Webinars



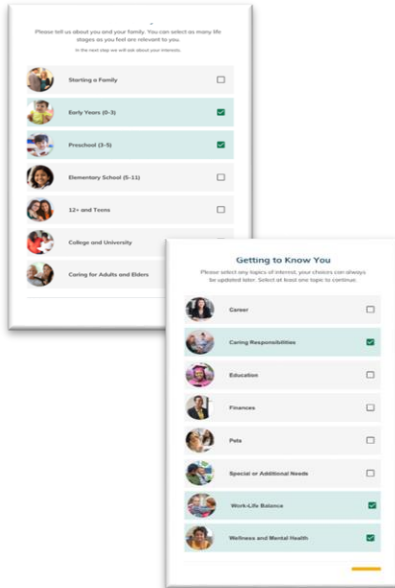
Register for all webinars [HERE](#)

Dates Offered	Theme	Dates Offered	Theme
Recordings Available On Demand	Language Development in the Early Years	July 13	Future-Ready: Learning to Communicate & Collaborate
	Getting Excited about STEM	August 15	Fueling Your Child's Curiosity and Creativity
	Raising an Inclusive Child	September 21	Your Child's Growing Brain
April 13	Busy and Hectic: The Impact of Stress on Learning	October 19	Emotional Intelligence + Why it Matters
May 17	Managing Behaviors that Challenge Adults	November 16	Sandwiched and Stressed?
June 13	Why Failing and Risk-Taking are Better than Perfection	December 14	Fitting Family Time into Busy Days

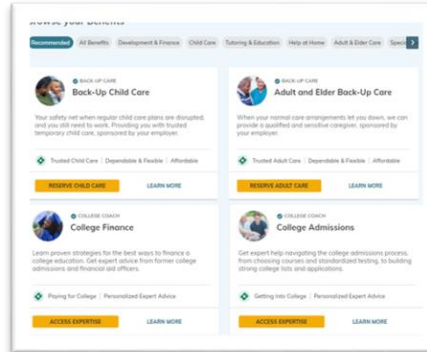
Webinars available on demand after the date offered

Accessing Your Benefits

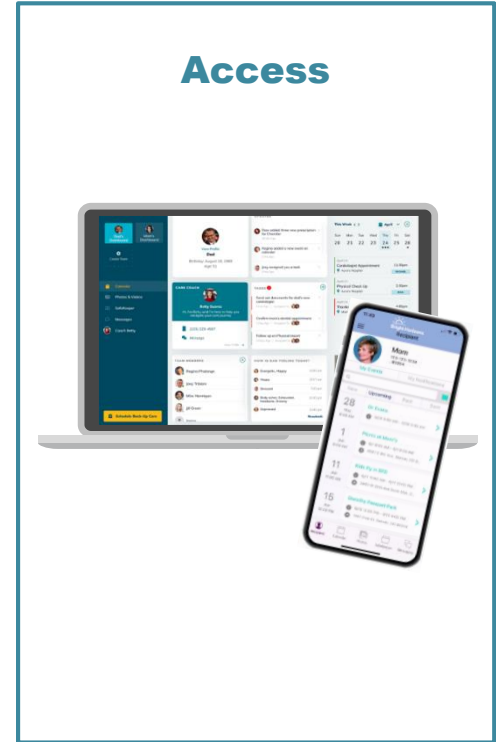
Registration



Recommendations



Access



Start Making Your Life Easier

Sign Up Today!

<https://clients.brighthorizons.com/hellofresh>

Employer Username: hellofresh | Employer Password: hfcares



App

Search “Back-Up Care” in
App Store or Google Play



Online

Log into the site above



Phone

877-242-2737 Back-Up Care