The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call <u>1-855-OSCAR-55</u> or visit <a href="https://www.hioscar.com/forms/2023/tn">https://www.hioscar.com/forms/2023/tn</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call <u>1-855-OSCAR-55</u> to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$5,750 individual / \$11,500 family for in-network and \$12,000 individual / \$24,000 family for out-of-network	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-network Preventive care, pre-and post-natal preventive care, PCP, Ind lab, Rehab/Hab, Urgent Care, T1A Prescription Drugs, Child Vision and Dental Check-up.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$9,100 individual / \$18,200 family for in-network and \$20,000 individual / \$40,000 family for out-of-network	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and healthcare this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <u>www.hioscar.com/care-options</u> or call <u>1-855-OSCAR-55</u> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

	Caminas Vau	What You Will Pay		1: '' C
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$70 <u>copayment</u> /visit <u>Deductible</u> does not apply	50% <u>coinsurance</u> subject to <u>deductible</u>	Cost share applies to both in-person and virtual visits. Virtual <u>Urgent Care</u> visits from Oscar-designated Telemedicine <u>Providers</u> are covered in full; <u>Deductible</u> does not apply.
	<u>Specialist</u> visit	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Cost share applies to both in-person and virtual visits. Virtual <u>Urgent Care</u> visits from Oscar-designated Telemedicine <u>Providers</u> are covered in full; <u>Deductible</u> does not apply.
	Preventive care/ screening/ immunization	No charge	50% <u>coinsurance</u> subject to <u>deductible</u>	If you receive non-preventive services during a <u>preventive</u> visit, the applicable cost share will apply to those non-preventive services.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	50% <u>coinsurance</u> subject to <u>deductible</u> (X-rays), No charge (OV/Independent labs), 50% <u>coinsurance</u> subject to <u>deductible</u> (All other outpatient labs)	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required.
	Imaging (CT/PET scans, MRIs)	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required.
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.hioscar.com/search/T N/drugs?year=2023	Generic drugs (Tier 1)	\$3 <u>copayment/prescription Deductible</u> does not apply (retail, Tier 1A), 50% <u>coinsurance</u> subject to <u>deductible</u> (retail, Tier 1B)	Not Covered	Retail is limited to a 30-day supply. Mail Order is limited to a 90-day
	Preferred brand drugs (Tier 2)	50% <u>coinsurance</u> subject to <u>deductible</u> (retail/mail order)	Not Covered	supply and is subject to 2.5x retail cost-sharing amount.  Preauthorization/step therapy may be
	Non-preferred brand drugs (Tier 3)	50% <u>coinsurance</u> subject to <u>deductible</u> (retail/mail order)	Not Covered	required.

	Services You	What You Will Pay		Limitations Everytions 9 Other
Common Medical Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
If you need drugs to treat your illness or condition				
More information about prescription drug coverage is available at www.hioscar.com/search/TN/drugs?year=2023	<u>Specialty drugs</u> (Tier 4)	50% <u>coinsurance</u> subject to <u>deductible</u> (retail/mail order)	Not Covered	Limited to 30-day supply. <u>Preauthorization</u> /step therapy may be required.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required.
surgery	Physician/surgeon fees	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required.
	Emergency room care	50% <u>coinsurance</u> subject to <u>deductible</u> (ER Facility Fee/ER Physician Fee)	50% <u>coinsurance</u> subject to <u>deductible</u> (ER Facility Fee/ER Physician Fee)	Cost-share waived if admitted. You pay the same level as <u>in-network</u> if it is an emergency as defined in your <u>plan</u> , otherwise you pay 100%.
If you need immediate medical attention	Emergency medical transportation	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization is required for non- emergency transportation.
	Urgent care	\$75 <u>copayment</u> /visit <u>Deductible</u> does not apply	50% <u>coinsurance</u> subject to <u>deductible</u>	none
If you have a hospital	Facility fee (e.g., hospital room)	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	<u>Preauthorization</u> is required. However, <u>Preauthorization</u> is not required for emergency admissions.
stay	Physician/surgeon fees	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	<u>Preauthorization</u> is required. However, <u>Preauthorization</u> is not required for emergency admissions.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required for Other Outpatient Services. Preauthorization is not required for Outpatient Office visits.

	Services You	What You Will Pay		Limitationa Evacationa 2 Other
Common Medical Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
If you need mental health, behavioral health, or substance abuse services	Inpatient services	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	<u>Preauthorization</u> is required. However, <u>preauthorization</u> is not required for emergency admissions.
	Office Visits	No charge	50% <u>coinsurance</u> subject to <u>deductible</u>	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Cost-sharing does not apply for preventive services.
If you are pregnant	Childbirth/delivery professional services	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization is required.
	Childbirth/delivery facility services	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Covers 48- hour hospital stay for uncomplicated vaginal delivery and 96-hour hospital stay for uncomplicated caesarean section.  Preauthorization is required.
If you need help recovering or have other special health needs	Home health care	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	60 visits per Benefit Period. (The limit is not applicable to mental health and substance use disorder conditions.)  Preauthorization is required.
	Rehabilitation services	\$70 <u>copayment</u> /visit <u>Deductible</u> does not apply	50% <u>coinsurance</u> subject to <u>deductible</u>	20 visits per Benefit Period for all therapy types combined. (The limit is not applicable to mental health and substance use disorder conditions.)
	Habilitation services	\$70 <u>copayment</u> /visit <u>Deductible</u> does not apply	50% <u>coinsurance</u> subject to <u>deductible</u>	20 visits per Benefit Period for all therapy types combined. (The limit is not applicable to mental health and substance use disorder conditions.)
	Skilled nursing care	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	60 days per Benefit Period. <u>Preauthorization</u> is required.
	Durable medical equipment	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization may be required.
	Hospice services	50% <u>coinsurance</u> subject to <u>deductible</u>	50% <u>coinsurance</u> subject to <u>deductible</u>	Preauthorization is required.

		Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information*
Common Medical Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If your child needs dental or eye care	Children's eye exam	No charge	50% <u>coinsurance</u> subject to <u>deductible</u>	One (1) exam per benefit period for children up to age 19.	
	Children's glasses	50% <u>coinsurance</u> <u>Deductible</u> does not apply	50% <u>coinsurance</u> subject to <u>deductible</u>	One (1) prescribed lenses and frames per Benefit Period for children up to age 19. \$150 allowance for Lenses and Frames, or Contact Lenses.	
		Children's dental check-up	No charge	50% <u>coinsurance</u> subject to <u>deductible</u>	One (1) preventive visit per 6 months.

**Excluded Services & Other Covered Services:** 

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Chiropractic care

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://en.alth.com/health-labor-state-new-money-age-new-money-mo

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:Cigna c/o Oscar Insurance Company, 1-855-672-2755, P.O. Box 52146 Phoenix, AZ 85072-2146 Tennessee Department of Commerce & Insurance, 500 James Robertson Parkway, Nashville, TN 37243Web: https://www.tn.gov/commerce.html, Phone: 1-800-342-4029 Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al <u>1-855-OSCAR-55</u>. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa <u>1-855-OSCAR-55</u>. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 <u>1-855-OSCAR-55</u>. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' <u>1-855-OSCAR-55</u>.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# **About these Coverage Examples:**

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

5,750
50%
50%
50%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/delivery professional services
Childbirth/delivery facility services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$5,750	
<u>Copayments</u>	\$0	
Coinsurance	\$2,300	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$8,050	

#### Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$5,750
Specialist coinsurance	50%
Hospital (facility) coinsurance	50%
Other coinsurance	50%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$4,500		
<u>Copayments</u>	\$400		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Joe would pay is	\$4,900		

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$5,750
Specialist coinsurance	50%
Hospital (facility) coinsurance	50%
Other coinsurance	50%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

<u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$2,400		
<u>Copayments</u>	\$200		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$2,600		

# **Notice of Non-Discrimination:**

# Discrimination is Against the Law

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

#### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services at all times to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free phone number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance by sending an email to ACAGrievance@cigna.com or by writing to the following address:

#### Cigna

Nondiscrimination Complaint Coordinator P.O. Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HC-NOT96 07-17

# **Proficiency of Language Assistance Services**

English – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card.

Spanish – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación.

Chinese - 注意:我們可為您免費提供語言協助服務。 對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hôi viên. Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오.

Tagalog - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card.

Russian — ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана.

French Creole – ATANSYON: Gen sè vis è d nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dè yè kat ID ou.

French – ATTENTION: Des services d'aide linguistique vous sont proposé s gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numé ro indiqué au verso de votre carte d'identité.

Portuguese - ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartã o de identificaçã o.

Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna moga dzwonić pod numer podany na odwrocie karty identyfikacyjnej.

Japanese -注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカ ード裏面の電話番号まで、お電話 にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione.

German – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an.

Persian (Farsi) حتوجه: خدمات کمک زبانی، به صورت رایگان به شما ار ائه می شود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در یشت کار ت شناسایی شماست تماس بگیر بد