

WELCOME TO EYEMED

# Vision benefits for every set of eyes

HelloFresh  
EyeMed Webinar

The logo for EyeMed, featuring the word "eye" in a lowercase, rounded font above the word "Med" in a similar lowercase, rounded font. The "e" in "eye" and "Med" are connected at the top. The logo is purple and set against a white background.

# Value and wellness: It's all yours with EyeMed



## Focus on value

- Save an average of 71% off retail on eyeglasses with an eye exam<sup>1</sup>
- Choose from more than 125K in-network provider access points, including independent eye doctors and top optical retailers
- Get members-only offers and everyday discounts, like 40% off a complete additional pair of glasses<sup>3</sup>



## Focus on wellness

- Help spot some serious eye and health conditions sooner with a comprehensive eye exam
- Protect your eyes from digital eye strain, which is linked to blurred vision, dry eye and headaches
- Easily find an in-network eye doctor, and manage claims and benefits with online member tools

<sup>1</sup> Based on weighted average of sample transactions; EyeMed Insight network/\$10 exam co-pay/\$10 materials co-pay/\$120 frame or contact lens allowance

<sup>2</sup> EyeMed Insight network, All network data, October 2019

<sup>3</sup> At participating in-network providers

# Positive impacts start with a routine eye exam

Vision conditions and diseases that can be spotted with an exam:

- Myopia (nearsightedness)
- Hyperopia (farsightedness)
- Presbyopia
- Astigmatism
- Glaucoma
- Cataracts
- Diabetic retinopathy
- Macular degeneration

General health conditions that can also be detected:<sup>1</sup>

- Diabetes
- High blood pressure
- High cholesterol
- And more



A look at your benefit

# Find your best fit

You're on EyeMed's **INSIGHT** network,  
so you've got choices — lots of them

More than 125,457 provider access points at 27,175 locations, including:



Plus, online options:



# We've got you covered: Your vision benefits at-a-glance

Eye exam every plan year,  
covered with **\$15 copay** – PLUS...



\$130 frame allowance  
every other plan year



\$25 lens copay plus  
fixed pricing on options,  
every plan year



**\$125** contact lens  
allowance, with coverage  
for two fit and follow-up  
visits every plan year

# A few more benefit basics

## Your frequency is based on: Plan year (January-December)

So, if you receive an exam in November, you are eligible again starting in January of next year.

## Contacts are in lieu of lenses only

That means you are entitled to a full pair of glasses (frame & lenses) OR contacts and frames (you would then receive a 20% discount on your lenses).





# Your Vision Benefits

| In-Network Schedule  | In-Network member cost   | Out of Network reimbursement   |
|--|--|--|
| <b>Exam services</b><br><b>Exam</b><br>Standard Contact Lens Fit/Follow-up<br>Premium Contact Lens Fit/Follow-up   | \$15 copay<br>Up to \$40<br>10% off retail price   | Up to \$40<br>n/a<br>n/a   |
| <b>Frame</b>   | \$0 copay; 20% off balance over \$130 allowance  | Up to \$91   |
| <b>Lens- Standard Plastic</b><br>(single vision, bifocals, trifocals, lenticular)  | \$25 copay   | \$30-\$70 based on the lens type   |
| <b>Standard Progressives</b>   | \$80 copay   | Up to \$50   |
| <b>Premium Progressives</b>  | Tier 1-4: \$110-\$200  | Up to \$50   |
| <b>Lens Options</b><br>Anti-Reflective Coating – Standard<br>Anti-Reflective Coating – Premium Tiers 1-2<br>Anti-Reflective Coating – Premium Tier 3<br>Photochromic/ Transitions Plastic<br>Polycarbonate – Standard<br>Scratch Coating – Standard Plastic<br>Tint – Solid or Gradient<br>UV Treatment<br>Other Add-Ons | \$45<br>\$57-\$68<br>20% off retail<br>\$75<br>\$40<br>\$15<br>\$15<br>\$15<br>20% off retail                  | Up to \$5<br>Up to \$5<br>n/a<br>n/a<br>n/a<br>n/a<br>n/a<br>n/a<br>n/a  |
| <b>Contact Lens (in lieu of lenses)</b><br>Disposable or Conventional<br>Medically Necessary   | \$0 copay; \$125 allowance, plus 15% off the balance for conventional contacts<br>\$0 copay, paid-in full      | Up to \$91<br>Up to \$210  |
| <b>Frequency</b>   | Exam – Once every plan year<br>Lenses or contacts – Once every plan year<br>Frame – Once every other plan year | Exam – Once every plan year<br>Lenses or contacts – Once every plan year<br>Frame – Once every other plan year |



# Your bi-weekly contribution:

| Vision plan tier    | Contribution |
|---------------------|--------------|
| Employee only       | \$1.99       |
| Employee + Spouse   | \$3.79       |
| Employee + Children | \$3.99       |
| Employee + Family   | \$5.86       |



# How to find an eye doctor



Use the Provider Locator at [eyemed.com](https://eyemed.com) – enter INSIGHT network and your zip code or name of provider

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Download and use the EyeMed Members App (available in the App Store or Google Play)

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Check the listing of the closest eye doctors from your Welcome Kit (you'll get this after you enroll)



# Claim Process



## In-Network

It's as easy as 1-2-3

1. Choose a network provider & schedule a visit
2. Identify yourself as an EyeMed member
3. Pay any applicable copays and that's it.

The provider will file the claim on your behalf



## Out of Network

- Claim forms are available online at [eyemedvisioncare.com](http://eyemedvisioncare.com)
- You can file electronically online or by downloading the form and mailing it to EyeMed
- A paid in full receipt is required with claim submission

The member is responsible for filing the claim

# Special Offers for 2022

## Rotating offers currently include:<sup>1</sup>

- LensCrafters®: Extra \$50 off a complete pair purchase
- Target Optical®: \$25 off everyday low prices
- ContactsDirect: Save 10%<sup>2</sup>
- Glasses.com: Get up to \$50 off any pair of designer sunglasses

Discounts are not insurance.

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## Additional discounts for even more savings<sup>3</sup>

- 40% off additional pairs of glasses
- Discounted, set pricing on hearing aids with Amplifon — up to 64% savings<sup>4</sup>
- 20% off any remaining frame balance
- LasikPlus®: \$800 off LASIK<sup>2</sup>
- 20% off non-covered items
- Low fixed pricing for blue light filtration lens coating

<sup>1</sup> Please see Special Offers on Member Web for details. <sup>2</sup> Offer can be combined with vision benefits but cannot be combined with other offers. <sup>3</sup> Discounts are in-network only and are not insured benefits. May not be available on all plans. Confirm if offered by your provider. Listed offers expire 12/31/2022. See offer for exclusions.

<sup>4</sup> Average EyeMed member savings off manufacturer's suggested retail price as of 2020 through Amplifon Hearing. Prices differ based on hearing aid model purchased. Your actual savings may vary.

# Experience more with member tools



## Member Web

Eyemedvisioncare.com

- See benefits and eligibility status\*
- View Savings Dashboard
- Cost estimator tool
- Download ID cards and EOBs
- Find an eye doctor
- Check claim status
- Special offers



## Mobile App

Available in the App Store or Google Play

- Benefits, eligibility & claims at-a-glance
- Find an eye doctor and get door-to-door directions
- Grab special offers
- Load and save prescriptions
- Set exam and contact lens reminders
- Pull up ID card and add to your wallet (for iOS only)



## Customer Care Center

1-866-800-5457

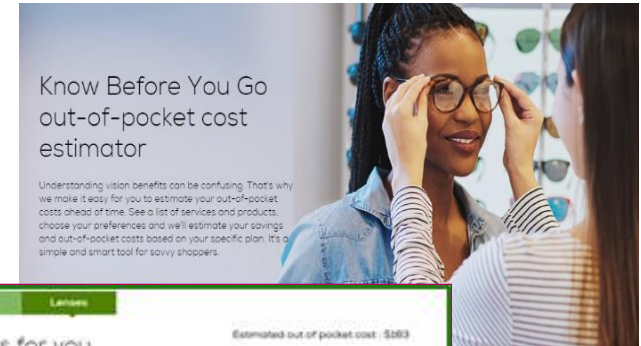
- Extensive hours:  
Mon-Fri: 7:30am-11pm EST  
Sat: 8am-11pm EST  
Sun: 11am-8pm EST
- Review benefits, provider locator, claim status
- Mobile chat available via smartphone for callers who opt-in

\*Due to HIPAA regulations, members will not be able to view dependents over the age of 18

# Cost estimator tool

## Our Know Before You Go calculator:

- Members choose anticipated services and products
- Easy-to-understand explanations of differing types of frames, lenses, add-ons and contacts
- View plan-specific estimated out-of-pocket cost



Visual Needs | Frames | Lenses

The right options for you Estimated out of pocket cost: \$183

What kind of lens will you require?

Single Vision  Lined Bifocal  Standard No-Line Progressive  Premium No-Line Progressive

Back

We've done the math, and here's the good news.

You will have estimated savings of \$179.50  
Thanks to your Great Savings vision Insurance!

Your selections:

- Full Frame With Glens
- Basic Frame
- Single Vision
- Plastic

|                                      |                 |
|--------------------------------------|-----------------|
| Retail Price                         | \$115           |
| Great Savings Vision Plan Savings    | -\$179.50       |
| <b>Estimated out of pocket cost:</b> | <b>\$125.50</b> |

There's so much more to your vision benefits than copays and coverage. With manufacturer savings and discounts, simplified navigation, and access to a vast network of leading retailers and independent providers, you're in good hands.

In addition to your vision benefits, you can also grab extra discounts just for being a member:

- 42% off your lowest pair of complete prescription eyeglasses
- 80% off thermal-activation sunglasses
- Reduced out-of-pocket on balances over your home allowance
- Discount on balances over your conventional contact lens allowance
- Access to special offers and coupons that are always updated in your Member Direct account

Find an eye doctor and make your eye exam appointment online today.

**Find a provider and make an appointment.**

+ Start over Customer

# Enroll today

There's more to  
love with EyeMed

Learn more at  
[eyemed.com/enroll](https://eyemed.com/enroll)

The EyeMed logo, featuring the words "eye" and "Med" stacked vertically in a white, lowercase, sans-serif font, set against a purple square background.

eye  
Med

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