



## Mail Order Prescription Filling Instructions

Mail Order Prescriptions for Non-Specialty Medications are delivered through Birdi, your contracted Mail Order Pharmacy.

Your doctors can E-scribe directly to: **Birdi Pharmacy**

Your doctor can fax prescriptions to:

**US-Rx Care's Dedicated Birdi Fax Line is: (877) 212-7258**

**\*NOTE: You must register prior to obtaining your medications\***

**There are three ways to register:**

**1) by phone:** use the US-Rx Care Birdi Member Services Phone: (877) 451-4994

**2) online:** at [www.BirdiRx.com](http://www.BirdiRx.com)

**3) by mail:** There is no specific form to use when sending a prescription. Please mail prescriptions to:

**Birdi Pharmacy  
PO Box 8004  
Novi, MI 48376-8004**

Please include the following information along with the prescription.

- Patient Name
- Patient Address
- Patient Phone Number
- Patient Date of Birth

Birdi will contact you by phone before mailing your medication. Also, they will verify that the correct medication is being dispensed and obtain your credit card information for billing purposes.

**If you have questions about your copays or medication pricing, please contact US-Rx Care Pharmacy Member Services at (877) 200-5533 or log into the "Member Portal" at [www.us-rxcare.com](http://www.us-rxcare.com). Birdi Pharmacy can only access this information as part of the dispensing process.**