

AMENDMENT US109A FAMILY DEFENDER® ADDITIONAL SERVICES

The following services are available to Plan Member at no additional cost:

- 1. **24 Hour Emergency Services:** In the event of being jailed or arrested, Plan Members will have access to legal providers after hours and weekends. Members will be assisted with non-emergency issues next business day and during normal hours of operations. The emergency contact phone number is (800) 356-LAWS.
- 2. **"Do It Yourself" Legal Form Document Preparation:** Our simple and online process will enable consumers to complete their own legal documents preparation from the comfort of their home, without incurring the cost of an attorney or dealing with lengthy completion and delivery periods.
- 3. **Free Will Preparation:** Plan Members will also have access to the interactive online will program that provides Plan Members with a resource to create their own will privately online. The Plan Member follows the prompts for the will format selected, building their own will, which they can then download/print, with complete instructions on proper signing and witnesses, so the will is valid.