

“EAP BusinessClass supports employee productivity while providing guidance and information to help small companies with all aspects of business.”



Exclusive Support Program to Help Your Small Business Clients Thrive

Today's small businesses face unique challenges. With internal costs rising and an uncertain economy, budgets are often limited and small business leaders must find creative methods to maintain productivity while keeping expenses low.

ComPsych® offers a premier benefit to meet these needs which can help you attract and retain small business clients. To address the unique issues of small businesses and help them stay ahead of marketplace challenges—as well as support employee performance—we offer EAP BusinessClass, a program exclusively for organizations with XXX or less employees.

EAP BusinessClass provides a full-service EAP to your small business clients—complete with professional account management, critical incident counseling and manager referrals—as well as unique guidance and information to help the small business leader with all aspects of running a successful enterprise.

For Employees and Managers: GuidanceResources®

The GuidanceResources Program helps employees address life's challenges, resulting in a less distracted, more productive workforce.

GuidanceResources includes:

- › 24/7 toll-free access to master's and PhD degreed clinicians
- › Local, professional, in-person counseling (up to three visits)
- › Professional account management
- › Management referral by experienced clinicians
- › Worldwide critical incident support
- › Child and elder care referral services
- › Legal and financial consultation
- › Immediate and confidential access to information via the Internet

For Small Business Leaders: My BusinessSolutionsSM

My BusinessSolutionsSM provides guidance and information to help small companies with all aspects of business, making it easier for leaders to focus their time on running the company profitably. The program includes unlimited access to legal, financial, human resources, technology, operations and marketing professionals, who can skillfully answer questions and provide resources related to business issues. Whether it's employment law, taxes, IT or hiring/layoff questions, My BusinessSolutions provides an in-house staff of dedicated experts ready to assist your small business clients.

The professionals of My BusinessSolutions can help your clients with issues such as:

- › Business laws and regulations
- › Incorporation and legal structures
- › Taxes and IRS preparation
- › Collections and credit
- › Employee sourcing, hiring, retention and performance issues
- › Leadership training
- › Workers' comp and leave management

The ComPsych Difference

Key Program Components

- › Full service EAP and work-life program for employees
- › For leaders—objective, expert information tailored to the unique challenges of small businesses
- › Unlimited access to legal, financial, HR, operations, IT and marketing professionals
- › All experts—including attorneys, CPAs, CFPs and other professionals—are in house and on staff at ComPsych®, not outsourced
- › Includes an online portal rich with interactive content to help small businesses thrive

- › Technology issues—from equipment to disaster planning and recovery
- › Effective e-marketing techniques
- › Sales and marketing support
- › Supplier negotiations
- › And many more

It's like providing your clients with their own staff of attorneys, financial professionals and business consultants, with access to objective, reliable information just a phone call or click away.

On My BusinessSolutionsSM Online, your small business clients will find current and helpful articles, Webcasts and downloads from top business experts. Your clients also can get advice and share their thoughts and opinions with other business leaders.

- › **Ask a Business Expert**—Providing on-the-spot advice (via e-mail or phone)
- › **Discussion Forum**—Connecting leaders with peers who can exchange ideas, opinions, information and knowledge
- › **Article Library**—Giving access to business advice from experts on issues such as finding new customers and managing cash flow
- › **Leadership Training Series**—Giving tips on hot topics such as how to grow a business with innovative marketing techniques, in a multimedia format
- › **Help a Member**—Giving leaders the opportunity to connect with other members to find business partners and customers
- › **Savings Central**—Offering special discounts for My BusinessSolutions members
- › **Business Directory**—Leaders can advertise their business and browse other business offerings by category

About ComPsych

ComPsych Corporation is the world's largest provider of employee assistance programs and is the leading provider of fully integrated EAP, behavioral health, wellness, work-life, crisis intervention services and outsourced HR solutions. Covering more than 29 million individuals and 11,000 organizations in 92 countries, ComPsych creates "Build-to-Suit" programs which help employers improve productivity.

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